

ILEAP & Lets Go Summer 2010

Feedback and suggestions.

Parent Feedback

- **Our daughter continues to greatly enjoy the activities in which she participates. The helpers / assistants are also of the highest standard.**
- **Our Son loves the Big Chill in Kenilworth. He finds the event very unthreatening - a place where he can just be and not be judged. Thank you.**
- **Excellent choice of activities, many thanks.**
- **We are very pleased with the activities and the quality of support our Son has received so far in all his ILEAP activities. The staff are always welcoming and friendly and we believe you are offering an excellent and much needed service. Thank you very much.**
- **Just a quick line to say how brilliant Ileap has been this summer and how much our daughter has enjoyed it. We have had the smoothest summer ever behaviour-wise due to Ileap and the structure it provides for her! She loved the peer contact which she would not have otherwise and the variety of activities has meant that she has really gained something from it all. As someone who has no idea of time or holidays etc., Ileap helps her through what would otherwise be a pretty blank period of time apart from family-based things, so a big thank you to you all!**
- **Thank you for the wonderful activities over the Summer. The ones in the last week were especially useful so that our Son could do something interesting and worthwhile as I tried to get through the pile of holiday washing and got stuff ready for a new school year.**
- **An excellent Summer Scheme. Our Son thoroughly enjoyed all the activities**
- **The Meal Out is probably my Sons favourite activity and he really looks forward to it.**

Young person & Adult feedback

- **More of the same**
- **Excellent**
- **The staff are always friendly and have a smile on their faces**
- **Great**

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Parent Feedback

- Our Grandson thoroughly enjoys Bowling, it has brought him on in leaps and bounds and given him confidence in himself. Thank you
- Have to say what a wonderful programme and summer clubs our Son has been involved with over the holidays. He has had a fab time and has been able to enjoy new experiences so thanks to you and all your staff.
- Brilliant so well organised. Staff brilliant too, excellent with kids. Our Son had so much fun.
- So well organised.
- Brilliant my Son really enjoys activities with his friends this includes helpers who he says are his friends.
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- Thank you to all those that organise and supervise it is great for my Daughter.
- Fantastic, friendly staff, calm safe environment.
- Keep up the good work, thanks to all the Staff.
- Our Daughter told us that she is very happy with attending ILEAP, SHE LIKES ALL OF THE STAFF AND PARTICULARLY ENJOYS GOING BOWLING!
- As usual, great variety to choose from. Many thanks to ILEAP for all of the enthusiastic helpers, and for providing such an invaluable service.
- Our daughter enjoys the activities and there is a lot of variety now, so there is plenty to choose from. It would be nicer to know when these leaflets are sent out where the meal and the pub venues will be, instead of nearer the date of the outing.
- Again fantastic Summer Activities. Our Son really enjoys himself. Looking forward to footy again in autumn term. A Big Thank you!
- As our daughter has got a bit older she prefers going to the evenings, meal, nightclub, pub but also still enjoys Pamper Club and Bowling.
- Summer ILEAP is going very well. My Son is enjoying the variety at Summer Sizzlers. Its very useful to be able to pay for sessions such as bowling weekly. The sessions are run very well, lots of fun, I do, however feel that the age criteria should be

adhered to, this creates an atmosphere suitable to their age group without distractions.

- Just had to write and say what a brilliant outing the nightclub was for our Son. He came home over the moon. His younger brother has just turned 18 and has started clubbing and his brother must wonder why he has never been. He enjoyed getting ready with his brother help and was proud to buy his own pint of beer. We hope everyone else thought it was a success and our Son is hoping he will be able to go clubbing with ILEAP during future holidays. Thanks for Wednesday evening and for all the others.
- Our Daughter really enjoyed the Pamper Club- and being with other girls. This will be really important for her this coming year as she is the only girl in her class. The bowling has been fun in the holidays too!
- Thankyou to all those who organise and supervise/ volunteer. It is great for my daughter.
- Fantastic friendly staff, calm, safe, environment.
- ILEAP are the only local organisation that offer these activities which are absolutely vital during the long summer break for young people with disabilities.
- Don't know how we would get through without ILEAP.
- Keep up the good work. Thanks to all the staff.
- Doing swimming sometimes would be nice. Our daughter really enjoys the trampolining.
- Our Daughter continues to greatly enjoy all the ILEAP activities in which she participates. A very valuable and much needed service.
- Our Son has nearly completed his 2nd year at College. Good year and has started work experience. ILEAP continues to keep him in touch with his friends here and his community. Our Son has one more year at College and will return to live with us. We intend to keep him occupied and as independent as possible. ILEAP will play a big role with it 18+ activities, as our aim is to give him a social life and friends that is as good as his 18-year-old brother.
- The ILEAP Summer Programme helps/enables us to look forward to the holidays - it gives our daughter the structure she needs whilst having fun with her peers. Otherwise she would have virtually no contact with other young people her age Thank you.

- Despite his alertness being affected by his seizures, our Son still really enjoyed the activities provided over June HT INN THE college holidays. This is the only chance he has to mix with people his own age and ILEAP provides an absolutely invaluable service.
- Our Daughter looks forward to multisports and Saturday Club and is keen to do some things in the Summer Holidays
- An outstanding Charity, which cannot be, praised enough. A lifesaver and enabler. Thank you
- ILEAP is invaluable to us in keeping our Son occupied doing fun things with his friends during the School holidays. This enables us to work on some days and to spend more time with his sister accessing things which he finds less engaging eg. Museums /shopping. I don't know what we would do without ILEAP.
- Our Daughter enjoys swimming, bowling and club events. She likes to go to the Pub and out for meals as she is away at College it means she gets to meet her friends who are away at other Colleges and she only sees them during holiday activities.
- A BRILLIANT PROGRAMME OF EVENTS TO CHOOSE FROM OVER THE summer Holiday. Our Son thoroughly enjoyed the June HT programme. Thank you very much.
- Once again you are providing such a brilliant variety of activities for a disadvantaged section of society and very welcome repite for us parents! Thank you so much
- What brilliant range of activities! It almost makes me want to cancel our holiday arrangements so my Daughter could come to more of them.. Thank you ILEAP.#
- We think you are all brilliant and we wish there was something like this in Worcestershire.
- George enjoys all the activities; it keeps him fit and gives him some independence away from home, plus a chance to meet new people. A big THANK YOU!
- Dear All. It will be great for our Son to see everyone again over the Summer AS HE HAS MISSED ALL OF YOU GUYS WHILE AT college. Looking forward to another fantatstic programme full of interesting things to do.
- Our Son is having a fantastic time!
- So far we have been very pleased with the support our Son has received, the pleasant, friendly and welcoming ILEAP workers, and the activities he has participated in. We haven't booked any of the ILEAP meals out, as it isn't practical for him to go to

Stratford in the evenings. Kenilworth is more convenient. But on your form you generally leave the venue TBC. However our Son is happy to go to the daytime activities.

- ILEAP is an invaluable project for our Daughter. It provides many different holiday activities for her to participate in, where she feels confident and safe. Also as she is getting older (she's 16) she can now join in with some of the evening events such as bowling and going for a meal. This gives her some independence from us parents and helps her to socialise with her peers.
- Really pleased with all the activities. The only thing I can see as a negative is when there is a competitive activity like sclextrix and the top 3 get medals. My Son finds this very difficult. So the next time he went I provided some very cheap trophies so everyone who took part received something. Maybe that should be something to include.
- Doing Swimming sometimes would be nice. Our Daughter really enjoys the trampolining.
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Young person & Adult feedback

- I enjoy the activities and service provided. However when I put my name down for the Pub Trips, I always find out on the day, whereas I like to know the day before.
- Split into 3 groups and all do a different activity and goes round in a circle.
- Quite kindW
- Staff are nice and friendly
- Go swimming.
- The staff are lovely and kind.
- Fine
- Excellent
- OK
- Good
- Brilliant
- Kind
- Staff are very nice, kind and helpful
- Great
- Nice and friendly
- Go Swimming
- Good

- Good, friendly, excellent
- Staff are lovely, caring, helpful and good fun.
- Try new things - sports
- More activities for my age to do. More places to go, like residential, trips out ect.
- I like all the staff
- Spend more time on the golf range
- Staff good to chat too, helpful.
- More time at the activity
- Try new things -sports
- Staf are lovely, caring, helpful, friendly and good fun
- I really enjoy ILEAP activities and look forward to seeing my friends. Now I am home from residential college I am looing forward to doing more of the activities again.
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Youth Worker Feedback

Suggestions

- A swimming session in Stratford would be good. The cycling along the greenway is very popular. More dates for golf. Ragley Hall is a good venue. Cinema Outings

ILEAP & Lets Go April - July 2010 Feedback and suggestions.

Parent Feedback

- Dear Pete, Just a short note to congratulate you and the Ileap team on the Easter programme which our Daughter very much enjoyed. Our Daughter will be returning to the Warwick area this summer as her college course ends and very much hopes to take part in more term time as well as holiday activities as she did before leaving for Derwen College. Please pass on our grateful thanks to everyone at ILEAP for the enthusiastic and positive way they look after our young adults.
- Just wanted to say thank you so much to you and all the ILEAP volunteers for making My Sons Easter Break so enjoyable. He had the best time at his four chosen activities finishing with a super visit to Twycross Zoo yesterday. We think that the 'go for a meal' is a brilliant idea, something that he has enjoyed twice now, with another one booked for half term. We have enormous respect for the volunteers who do a fantastic job and it is especially nice to be able to leave your young person with people who are so reliable, trustworthy and willing to offer such great social opportunities. Words cannot express how much we appreciate the hard work and efforts of all the people involved in putting the whole ILEAP organisation together and if you are able to pass on our thanks that would be much appreciated. Just one last thing, OUR Son was wondering if the canal boat trip would be running over the summer break. No hurry for any reply. Many thanks again and very best wishes
- We think this programme is extremely helpful in allowing our daughter to feel the same as her peers in a fun and special environment. This is especially helped by the youth of the leaders- it helps to engage socially!
- My Son really looks forward to ILEAP each week. Excellent helpers, well-organised and great fun. New hours easier, Thank you.
- Thank you for the receipt and can I comment how great the activities were again during the Easter holidays. Our Son had a lovely time especially the Twycross Zoo day, which seemed very

well organised, with lots of familiar adults and a great child - adult ratio.

- Fantastic as usual. In the College holidays, it's the only chance my Son has to be with other people his own age.
- Excellent Activities always safe and well managed.
- What would we do without ILEAP in the long Holidays. Thank you
- Please have more activities based in Stratford-on-Avon as this was original centre of project.
- ILEAP - Brilliant as always!

Young person feedback

- Staff are good
- Staff are friendly
- I like the programme as it is
- The staff are great
- The staff are brilliant and helpful
- Don't need to improve the programme
- More Sport please
- Run the programme more often
- The staff are great
- The staff are brilliant very understanding
- Run the programme more often
- The staff are excellent
- Eat Ice cream
- Its perfect
- Fabulous
- Stupendous
- Superb
- Good
- Better weather please
- Where's the Sun
- I like the staff

Youth Worker Feedback

Other Feedback

ILEAP & Lets Go Feb HT & Jan - March 2010 Feedback and suggestions.

Parent Feedback

- As usual, a varied programme to suit all tastes - many thanks once again. ILEAP has helped our Daughter in so many ways,
- Our daughter has enjoyed all her activities and being with her friends. It would be nice if there were more people at the bowling on Fridays. She enjoys the parachute games at Multisports, perhaps they could have this sometimes at Saturday Club
- Think the new Saturday Clubs for younger members look great!
- Our Daughter always enjoys socialising with her friends at ILEAP.
- An invaluable Service!
- Fabulous as always! Our Son has thoroughly enjoyed Feb Half Term. Did go for a meal and Scalextrix - loved both! Have enjoyed selecting next lot of activities from yet another brilliant list of choices, thank you.
- ILEAP CONTIUNUES TO PROVIDE EXCELLENT SERVICE
- The variety of the activities gives a great choice to the young people, so there is always something for them to do. This gives them a good social life and the chance to spend time with people like themselves.
- Our Daughter really enjoyed her first Pamper Club. Can you start healthy living club before Easter??
- Our daughter continues to very much enjoy all ILEAP activities and very much looks forward to meeting her friends. ILEAP continues to provide an invaluable service.
- We live in Banbury and there is nothing like this available. It is wonderful to see our Son going out, making new friends and having a normal life. We have been searching for a group like this for a long time - it has been worth the wait.
- I think the Saturday Clubs are great! Our Daughter loves them and it gives us some time to spend with her brother which he thinks is great!
- ILEAP is an invaluable resource for our Daughter. It allows her to socialise and participate in activities with people her own age. She loves it! And as Parents we don't know what we'd do without it!

- Consistent good selection of activities. Many Thanks. Keep up the fantastic work. My Son has enjoyed the new and well-managed activities on offer.
- Can't do without you. Still don't know how you do this. Thank you
- My Son is really enjoying football again, having had to take a break for health reasons. He really missed it. He is also really benefiting from his 1:1 sessions, thanks so much!!!
- ILEAP provides invaluable support for our family. Our Son is able to spend time doing activities he enjoys which develop his independence and life skills, while we have time to support our daughter and develop her very different interests and abilities. ILEAP is the only organisation like this which is open to all rather than being accessible only through social services - as far as we know!
- Our Daughter really enjoys all of the ILEAP sessions and looks forward to seeing her friends and the staff.
- Many thanks as always for a brilliant service.
- Fantastic Programme. My son has a great time. Would be lost without ILEAP.
- Our Son enjoys all the activities he has done with ILEAP.
- Our Daughter is now learning trampolining at Saturday Club and was so pleased with her badge and certificate.
- AMAZING!
- Good to see money aimed at young people/ adults who deserve it, rather than those being diverted from bad behaviour.
- More activities accessible from Leamington area - Thanks!
- Couldn't be without ILEAP!
- It gives my Son the opportunity to be independent away from his family.
- Fantastic programme. My Son has a great time. Would be lost without this service.

Young person & Adult feedback

- The programme of events looks very interesting and I am looking forward to making lots of new friends

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Youth Worker Feedback

Other Feedback

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